



Frequently Asked Questions



2021 Street and Utility Improvements

(S Pierson Avenue; E 8th Street)

What is the proposed schedule of construction activities?

It is anticipated that construction will begin on the City's project in June of 2021. However, Xcel Energy has indicated they will be replacing gas mains and services in the area beginning in April. This work is separate from the City's street project but done in coordination to minimize impact on the adjacent residents.

Once the City's street project begins, the contractor will set up traffic control signs to close the street to through traffic. Next, the pavement surface will be pulverized and existing curb will be removed and those materials either stockpiled and salvaged or hauled away. Base course from the road will then be removed and either hauled away or salvaged.

Utility construction will begin with sanitary sewer including new sanitary sewer main, manholes and services up to the right of way. Next, water main, hydrants, water valves, and services will be replaced. After that, new storm sewer piping, manholes and inlets will be installed.

After all utility construction is complete, work will begin on the proposed street improvements including street work, new sidewalk or trail where applicable, and curb & gutter. Material will be shaped in order to meet the proposed road, curb and gutter, sidewalk and trail grades. A base course of gravel will be placed on the subgrade and compacted followed by the construction of concrete curb and gutter, sidewalk or asphaltic trail and finally the pavement surface – typically in two layers.

Upon completion of the roadway construction, topsoil will be applied and graded to areas behind the curb and gutter, with seed and mulch applied to restore the turf. Trees and other landscaping amenities may be planted at this time. Lastly, any street signs and mail boxes will be installed (or reinstalled). Construction is anticipated to finish by the end of October 2021.

How will my property be affected?

City staff, consultants and contractors will work to minimize the impact on each property along the project route. Access for local traffic will be maintained, but the route may be closed to through traffic for portions of the project.

What about my landscaping items?

If you have existing landscaping items in the right-of-way such as boulders, planters, fences, or signs etc. these items should be removed prior to construction if possible. If it is not possible to remove these items, the contractor will remove the items during construction.

What about my mail?

For residents with a mailbox on the street, the contractor will meet with the post office or local carrier and they will discuss a plan that works best. Often, the contractor will create a mail "bank" at this location which keeps the mailboxes out of the way during construction. Residents can get their mail from this location each evening during construction and this also keeps the carrier from trying to get to multiple locations during construction. After construction, the mail will be delivered as it was prior to construction.



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Water and sewer service information

Sanitary sewer and water services will be installed from the sewer or water main to the right of way line. The sanitary sewer services will be interrupted during a short time during the day of the installation. The contractor will set up temporary water service until the new water main is in service. If you desire to replace your sanitary sewer and/or water service from the right of way line to your home, please contact the City to coordinate.

What about access to my residence?

The contractor will maintain temporary access to each residence each morning and evening. If you need to get in or out of your residence during the day, please try to coordinate ahead of time so the contractor can make sure they will be able to get you in or out.

What about my driveway?

Driveway entrances will be replaced at varying distances from the centerline of the road based on the proposed grades of the new street. This may include new pavement in your driveway up to the right-of-way line, or slightly beyond, as part of the construction project.

What about the trees?

A handful of trees will need to be removed as part of the project. The trees to be removed have been marked with a green ribbon. The City's intent is to install new trees, where practical to replace any trees that are removed, with a goal of having a mix of mature and new trees spaced at 40 feet on average along the street.

How do I stay informed about the project?

The City of New Richmond will share important information including project updates and meeting details on the City's website and social media accounts as well as the Alert NR system. We will also send out weekly updates via e-mail (make sure to provide us with your e-mail address on the sign-in sheets). Plan to attend any public informational meetings to ask questions.

Who do I contact with questions?

Contact Erik Evenson, Director of Public Works for the City of New Richmond, or Lori Brinkman, Public Works Assistant, with any additional questions at (715) 246-4268; eevenson@newrichmondwi.gov or lbrinkman@newrichmondwi.gov.